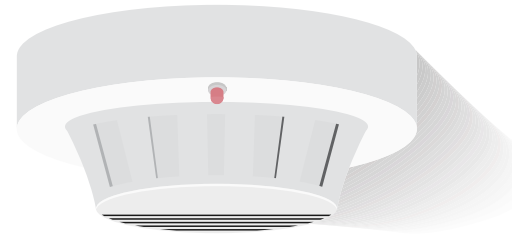


THE GO TO FIRE SAFETY CHECKLIST



HERE ARE JUST A FEW OF THE PRECAUTIONS TO HELP PROTECT YOU, YOUR FAMILY AND YOUR HOME

- Take extra care when assessing the level of risk from intruders so that it also provides for a planned safe means of escape for your family should there be a fire.
- Make sure keys to all locked doors are readily accessible if you have deadlocks fitted.
- Make sure each and every window and door can be quickly opened when required.
- Install an adequate number of suitable smoke alarms and test them regularly. Don't forget to replace the battery in each smoke alarm at least once a year.
- Have a written escape plan in case of fire and practice it regularly.
- Never leave cooking or any other open flame unattended.
- Store all flammable liquids in purpose-designed containers.
- In winter take extra care when using heaters, electric blankets or open fires. Do not exceed the manufacturer's recommended use by date for electric blankets.
- Fit a fire extinguisher in the home.
- Regularly clean the lint filter of your clothes dryer.
- Don't overload power points. Switch off appliances when not in use.
- Always keep lighters and matches away from children.
- Keep emergency numbers in a very visible place and educate all members of the family how to call for help and escape from fire.
- Put together a small evacuation package keepsakes and things you would hate to lose, in case you need to evacuate quickly.
- Even in the off-season, ensure the sum insured for the rebuild of your home and replacement of your contents is adequate.
- Have items like heating and cooling systems serviced once per year (they are a common cause of house fires).
- Put together a small evacuation package keepsakes and things you would hate to lose, in case you need to evacuate quickly.

WHAT TO EXPECT FROM YOUR INSURANCE DURING A MAJOR EVENT?

Extreme weather puts a lot of pressure on our homes, and therefore, our livelihoods. With Apia Home & Contents Insurance, your property is insured for a wide range of weather events*. When dealing with a large volume of claims in majorly affected areas, our team at Apia will provide emergency assistance and assess the property damage when it is safe to do so. We're here to help—rain, hail or shine, you can claim over the phone or online.

*Actions or movements of the sea and storm surge are not covered (unless the storm surge damage occurs at the same time as damage caused by storm). Other exclusions apply.

The information is intended to be of a general nature only. We do not accept any legal responsibility for any loss incurred as a result of reliance upon it – please make your own enquiries.