Boat Insurance

Supplementary Product Disclosure Statement

This is a Supplementary Product Disclosure Statement (SPDS) issued by AAI Limited ABN 48 005 297 807 AFSL No. 230859, trading as Apia. This SPDS was prepared on 18 May 2022.

This SPDS supplements the Apia Boat Insurance Product Disclosure Statement (PDS), prepared on 3 November 2020 and must be read together with the PDS and any other SPDS we may give you for this PDS.

The purpose of this SPDS is to:

- update information about how we will pay claims under the Additional covers 'Emergency expenses', 'Emergency travel costs', 'Personal effects', 'Cover for boat contents' and 'Rescue expenses';
- update information about how we will settle claims under 'Boat contents claims' and 'For Additional covers and Optional covers'; and
- update the exclusions 'Fuel' and 'Mechanical or electrical breakdown or failure' in 'Things we don't cover'.

Changes to the PDS

1. On page 27 delete the exclusion 'Fuel', and replace with:

Fuel or other fluid

contaminated fuel or a fuel or other fluid being used which causes loss or damage to your boat, other than the fuel or fluid recommended by the boat motor's manufacturer.

2. On page 28 delete the exclusion 'Mechanical or electrical breakdown or failure', and replace with:

Mechanical or electrical breakdown or failure

loss or damage contributed to or caused by or resulting from:

- mechanical breakdown of any motor, including seizing or overheating, caused by or resulting from:
 - depreciation, deterioration, wear and tear or lack of maintenance;
 - the use of contaminated fuel (for example ethanol blended, water contaminated and separated fuels) causing damage to motors, fuel lines or storage systems;
 - fuel or other fluid being used which causes loss or damage to your boat, other than the fuel or fluid recommended by the boat motor's manufacturer.

but we will cover the motor if it is damaged as a result of impact, fire, malicious damage, sinking or grounding;

- electrical breakdown or failure of any part of your boat but we will cover fire damage that results from this;
- the burning out of wiring in the boat (but not the wiring in the motor).
- 3. Under the heading 'Cover for boat contents' on page 41 add under the 'We cover' section:

See 'Boat contents claims' on page 53 for how we settle claims under this cover.

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4. On pages 53 delete the 'Boat contents claims' section and replace with:

Boat contents claims

If your claim for loss, theft or damage to your boat contents is covered under your policy we will only settle the claim by paying you. This means that we will not repair or replace or arrange for a service.

When we settle boat contents claims, this is subject to any applicable deductions and we will not pay you more than the relevant amount covered or policy limit.

We will pay you by cheque or direct deposit into your bank account, or if available, you can choose to be paid with a voucher, store credit or stored value card.

To work out this amount we will review the quote(s) you have provided to repair or replace the damaged contents, and assess those quote(s) to make sure that each quote is appropriate and reasonable for the scope of services or goods. This includes a consideration of the appropriateness of materials, repair method, labour and material costs and overall cost assessed to repair the contents to the same condition they were in immediately before the incident took place, or to replace the contents to the same or similar standard and specification.

5. On page 54 delete the 'For Additional covers and Optional covers' section and replace with:

For Additional covers and Optional covers

If we pay a claim under an additional cover or optional cover, we will settle your claim in accordance with that additional cover or optional cover. For the additional covers 'Emergency expenses' (see page 37), 'Emergency travel costs' (see page 39), 'Personal effects' (see page 40), 'Cover for boat contents' (see page 41) and 'Rescue expenses' (see page 42) we will only settle the claim by paying you. This means that we will not repair or replace or arrange for a service (e.g. emergency expenses).

If we settle your claim by paying you, we will pay you by cheque or direct deposit into your bank account, or if available, you can choose to be paid with a voucher, store credit or stored value card.

Who we are

Insurance is issued by AAI. Australian Pensioners Insurance Agency Pty Limited ABN 14 009 650 996 is an authorised representative (No.239591) of AAI.

